

HEATHER SHANKLAND, MBA, RHIA

Heather Shankland graduated from Illinois State University with a BS in Health Information Management in 1996 and graduated from Keller Graduate School of Management with an MBA in 1999. She is a credentialed RHIA (Registered Health Information Administrator) and a member of AHIMA, ILHIMA and CILHIMA (American Health Information Management Association at the National, State, and Regional level). She is the a past presedent of CIHIMA, was co-chair of the ILHIMA State meeting in 2009 and is currently the 2nd year Director of Advocacy and Legislation for ILHIMA. Heather has presented material on the benefits/pitfalls of implementing a documenting imaging system at the 2007 Annual ILHIMA Meeting and the 2nd Quarter 2007 CILHIMA Meeting. She has also presented on the topic “Evolution of the Electronic Medical Record” at the 2006 Annual Meeting for the Illinois Association for Medical Transcription. Heather’s work experience over the last 15 years has been in the Health Information Management field. She was the previous Director of Health Information Management for St. Joseph Regional Medical Center in Milwaukee, WI (October 2000 to April 2002), Director of Business Operations for Central Illinois Orthopedic Surgery, S.C. (April 2002 to December 2005) and currently is the Director of Health Information Management and Privacy Officer for St. John’s Hospital in Springfield, IL (December 2005 to present).